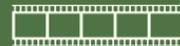


2022 INTERVIEWS & FACTSHEETS

VIDEO INTERVIEW



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Commuting with San Francisco Bay Ferry Sanitation

The San Francisco Bay Area Water Emergency Transportation Authority (WETA) has adopted a [six-point COVID-19 Passenger and Crew Safety Plan](#) and have been adjusting it to conform with current health and safety guidelines.

- 1. Enhanced Cleaning:** Crew members wipe down high touch surfaces like Clipper readers, handrails, arm rests, door handles, seat trays, stairwells, tabletops, and restroom surfaces after every trip. Cleaning products used are all on the EPA's list of products qualified to kill the Coronavirus.
- 2. Social Distancing:** Capacity limits on San Francisco Bay Ferry have been lifted.
- 3. Face Coverings:** Wearing masks is strongly recommended but are no longer required for passengers on board.
- 4. Hand Sanitizer:** Provided on board in multiple locations for passengers to use, Restrooms are clean and stocked so passengers and crew members can wash their hands with soap and water.
- 5. Healthy Crews:** WETA supplies employees with personal protective equipment (PPE), including masks, gloves, and supplies. Work areas are frequently disinfected, and workers are provided with information on getting the COVID-19 vaccine.
- 6. Touchless Payment:** San Francisco Bay Ferry passengers are encouraged to use touchless payment methods such as [Clipper](#) or mobile tickets through the new [San Francisco Bay Ferry App](#).

Safety

WETA has a systemwide [Passenger Code of Conduct](#) to ensure safety of passengers when riding SF Bay Ferry. For immediate issues and concerns onboard SF Bay Ferry, reach out to a crew member.

Video surveillance is available on all vessels and terminals. Security is present at select terminals, and WETA works with cities where terminals are present to ensure safety measures are in place.

For additional assistance, reach out to San Francisco Bay Ferry via phone at 877-64-FERRY (877-643-3779), [email](#), or their [website](#).