



## *Updated August 13<sup>th</sup>, 2021*

*TMASF Connects is excited to see an uptick in ridership rates and that transit riders are contemplating returning to their offices and workplaces.*

Transit agencies have begun modifying service to accommodate an uptick in ridership rates and to assist and improve the commutes for essential workers and transit-dependent workers. The information below is subject to change and we will continue to update it as we receive more information.

Bay Area transit agencies have collectively developed and released the [Riding Together: Bay Area Healthy Transit Plan](#) to protect and [track](#) the health and safety of transit riders and employees and to standardize best practices and expectations. [Click Here](#) for the complete health and safety plan.

### **Clipper START Program**

Clipper announced the launch of an 18-month pilot of their [START](#) program in mid-July 2020, which would offer fare discounts on certain transit services for low-income adults between the ages of 19 and 64. Adults with an annual household income of no more than twice the federal poverty level (about \$52,400 for a family of four) are eligible for the Clipper START program.

50% fare discounts are offered on Caltrain, Golden Gate Transit and Ferry, Marin Transit, Muni, Samtrans, SF Bay Ferry, and SMART.

20% fare discounts are offered on AC Transit, BART, County Connection, Fairfield and Suisun Transit (FAST), Napa VINE, Petaluma Transit, Santa Rosa Citybus, Soltrans, Sonoma County Transit, Tri Delta Transit, Union City Transit, Vacaville City Coach, WestCAT, and Wheels.

[Click Here](#) for more information or to apply.

### **BART:**

Bart's current weekday schedule is 5am-9pm with Saturday and Sunday service from 8am-9pm.

As of Monday, September 14, 2020, trains will run in 30-minute intervals unless noted otherwise.

As of Monday, September 14, 2020, the Antioch-SFO/Millbrae (Yellow), Richmond-Millbrae (Red), and Berryessa/North San José-Daly City (Green) lines will have 15-minute frequencies during the busiest commute hours on weekdays in each respective line's peak direction of travel. [Click Here](#) for printable PDF's of the new schedule and line-specific timetables.

As of Tuesday, December 15, 2020, BART has eliminated the sales of paper BART tickets at Montgomery, Powell, and Civic Center Stations to create a more contactless system in the COVID-19 era. The only fare product available for purchase will be the reusable, reloadable and regionally accepted Clipper Card, but riders will still be able to use paper tickets to enter or exit through fare gates.

As of Monday, March 22, 2021, a new BART schedule will allow for 26 more additional trips to enhance 15-minute commute periods when and where ridership data reflects an uptick in ridership rates. [Click Here](#) for more information.

As of Saturday, March 27, 2021, Saturday and Sunday schedules will be identical, running a three-route service (Yellow, Orange, and Blue).

As of Monday, June 7, 2021, BART will be doubling the number of 15-minute frequency trips on weekdays by adding 26 new trips on lines with the highest ridership. Saturday service will also increase by 16 additional trips. [Click Here](#) for more information.

As of Thursday, July 15, 2021, limited, late-night service will be available on Thursdays, Fridays, and Saturdays after regular BART service ends at 9pm. Four trains will depart from Embarcadero or Civic Center station serving limited stops and ending at Daly City, Pleasant Hill, Bay Fair, and El Cerrito Del Norte stations. This service will be replaced on Monday, August 2<sup>nd</sup> when BART extends its operating hours to midnight from Monday-Saturday. [Click Here](#) for more information.

BART has released a factsheet of their 15-step plan to welcome back commuters as the region reopens, which includes sanitation, increased train lengths and frequencies, and personal hygiene guidelines. [Click Here](#) to view it.

### [SFMTA:](#)

As of Saturday, January 23, 2021, only the [following routes](#) are in service:

- J Church
- K Ingleside Bus
- L Taraval Bus
- M Ocean View Bus
- N Judah Bus
- T Third Street
- T Third Street Bus
- 1 California
- 5 Fulton
- 7 Haight-Noriega
- 8 Bayshore
- 8AX Bayshore Express
- 9 San Bruno
- 9R San Bruno Rapid
- 12 Folsom
- 14 Mission
- 14R Mission Rapid
- 15 Bayview Hunters Point Express
- 19 Polk
- 22 Fillmore (new route as of 1/23)
- 24 Divisadero
- 25 Treasure Island
- 27 Bryant
- 28 19<sup>th</sup> Avenue
- 29 Sunset
- 30 Stockton
- 33 Ashbury-18<sup>th</sup>
- 37 Corbett
- 38 Geary
- 38R Geary Rapid

- 43 Masonic
- 44 O'Shaughnessy
- 45 Union-Stockton
- 48 Quintara-24<sup>th</sup>
- 49 Van Ness/Mission
- 54 Felton
- 55 Dogpatch (new route as of 1/23)
- 67 Bernal Heights
- 90 San Bruno Owl
- 91 Owl
- 714 BART Early Bird Shuttle

Muni Metro subway stations reopened on Saturday, May 15, 2021, with full N and KT routes. Wi-Fi service is now available in stations and tunnels as a result of system improvements over the pandemic. [Click Here](#) for more details.

As part of this service change, a new, temporarily combined 36/52 route will service the Forest Hill, Miraloma, and Sunnyside neighborhoods, running a loop between Forest Hill and Glen Park stations. F Market and Wharves service has also returned on the historic streetcars.

Beginning August 15<sup>th</sup>, the Free Muni Program will be available to all youth under the age of 19, in conjunction with the reopening of SFUSD for the 2021-2022 school year. All youth under the age of 19 will be able to ride Muni regardless of financial status or verification, and without proof of payment. Cable Car access will still require the use of a valid pass (loaded onto a Clipper card). [Click Here](#) for more information.

On Monday, August 31, 2020, SFMTA approved Revel Transit as a Shared Electric Moped Organization, issuing Revel 432 parking permit stickers to help fill gaps in transportation that would not contribute to traffic congestion or burden transit further. The preliminary service area will include the Haight, Tenderloin, Castro, Mission District, Outer Mission, Cow Hollow, Financial District, Dogpatch, Richmond District, Golden Gate Heights, and Pacific Heights. [Click Here](#) for more information.

Sales of Lifeline passes, Muni-only monthly passes for customers on a limited income, will resume for October 2020. [Click Here](#) for more information or to apply.

For paratransit users, SFMTA has announced the [Essential Trip Card](#) program to subsidize seniors and those with disabilities to make essential trips in taxis. The program subsidizes two to three round trips a month at an 80% discount, limited to \$60 worth of taxi service per month per user.

SFMTA is planning to update and expand services on Saturday, August 14<sup>th</sup>, 2021. Changes will include route restorations and extensions, and expansion of and restoration of evening and Owl service. These changes will coincide with the Free Muni Program beginning Sunday, August 15<sup>th</sup>. All youth under the age of 19 will be able to ride Muni regardless of financial status or verification, and without proof of payment.

### **AC Transit:**

Transbay service lines F, NL, O, and 800 continue operation, with many local lines operating on modified schedules.

Additional AC Transit service changes went into effect Sunday, March 28, 2021. Please see the following for details or [Click Here](#) for more information:

- Minor stop changes on 7, 18, 20, 21, 57, 72, 72M, 72R, 76, 376, 800 lines
- Addition of weekday trip on Line 86
- Service restoration on 604, 605, 606, 680, 682 lines

[Click Here](#) for to view AC Transit's reNEW plan, detailing a commitment to enhanced health and safety protocols.

### **Caltrain:**

As of Monday, December 14, 2020, weekday train service will run approximately every half hour. [Click here](#) for the timetables.

As of Monday, March 22, 2021, weekday and weekend timetables have been adjusted to support regional transit connections. [Click Here](#) for more information.

Weekend train service will run approximately every hour. Weekend Baby Bullet express service is discontinued.

Caltrain is currently offering a 20% discount off their monthly passes between April to September. [Click Here](#) for more information.

As part of the Caltrain Go Pass Donation Program, TMASF Connects is still accepting requests for Go Passes, which provide **free, unlimited train travel** on the Caltrain system. Caltrain will be allocating TMASF Connects a limited number of passes to distribute based on our application.

### **Golden Gate Transit:**

Golden Gate Ferry is currently operating reduced weekday service. Regular weekend service is available again on the Lakespur and Sausalito routes. All regular Golden Gate Ferry service currently operates out of Gate B, located at the north end of the Ferry Building. [Click Here](#) for ferry schedules.

Additional Regional Golden Gate Transit Bus service changes will be in effect as of Sunday, June 13, 2021. [Click Here](#) for more information.

### **Samtrans:**

Please note Samtrans is operating on a non-school day schedule during the weekdays and will not serve stops labeled as "School Days Only".

Additional Samtrans service changes went into effect Sunday, January 17, 2021. The changes restore some service back to pre-pandemic levels in order to ensure proper social distancing. [Click Here](#) for more information.

[Current timetable changes](#) are focusing on the return of limited school service on routes.

**[SF Bay Ferry:](#)**

As of July 1, 2021, SF Bay Ferry is operating under all new schedules, with more weekday departures than ever before. Temporary lower fares are also in effect. [Click Here](#) for ferry schedules.

Please check the TMASF Connects [website](#) and the [COVID-19 Updates and Changing Conditions](#) page for more information and for updated versions of distributed materials.