

Updated March 26th, 2021

TMASF Connects is excited to see an uptick in ridership rates and that transit riders are contemplating returning to their offices and workplaces.

Transit agencies have begun modifying service to accommodate an uptick in ridership rates and to assist and improve the commutes for essential workers and transit-dependent workers. The information below is subject to change and we will continue to update it as we receive more information.

Bay Area transit agencies have collectively developed and released the [Riding Together: Bay Area Healthy Transit Plan](#) to protect and [track](#) the health and safety of transit riders and employees and to standardize best practices and expectations. [Click Here](#) for the complete health and safety plan.

Clipper START Program

Clipper announced the launch of an 18-month pilot of their [START](#) program in mid-July, which would offer fare discounts on certain transit services for low-income adults between the ages of 19 and 64. Adults with an annual household income of no more than twice the federal poverty level (about \$52,400 for a family of four) are eligible for the Clipper START program, which offers 50% fare discounts on Caltrain, Muni, and Golden Gate Transit and Ferry, and 20% fare discounts on BART. [Click Here](#) for more information or to apply.

As of November 23rd, six additional agencies have joined the START program: SF Bay Ferry, SMART, and Marin Transit, which are offering 50% fare discounts; and Petaluma Transit, Santa Rosa Citybus, and Sonoma County Transit, which are offering 20% fare discounts.

As of January 25th, eleven additional agencies have joined the START program: Samtrans, which is offering a 50% fare discount; and AC Transit, County Connection, Fairfield and Suisun Transit (FAST), Napa VINE, SolTrans, Tri Delta Transit, Union City Transit, Vacaville City Coach, WestCAT, and Wheels, which are offering 20% fare discounts.

BART:

Bart's current weekday schedule is 5am-9pm with Saturday and Sunday service from 8am-9pm.

As of Monday, September 14th, trains will run in 30-minute intervals unless noted otherwise.

As of Monday, September 14th, the Antioch-SFO/Millbrae (Yellow), Richmond-Millbrae (Red), and Berryessa/North San José-Daly City (Green) lines will have 15-minute frequencies during the

busiest commute hours on weekdays in each respective line's peak direction of travel. [Click Here](#) for printable PDF's of the new schedule and line-specific timetables.

As of Tuesday, December 15th, BART has eliminated the sales of paper BART tickets at Montgomery, Powell, and Civic Center Stations to create a more contactless system in the COVID-19 era. The only fare product available for purchase will be the reusable, reloadable and regionally accepted Clipper Card, but riders will still be able to use paper tickets to enter or exit through fare gates.

As of Monday, March 22nd, a new BART schedule will allow for 26 more additional trips to enhance 15-minute commute periods when and where ridership data reflects an uptick in ridership rates. [Click Here](#) for more information.

Beginning Saturday, March 27th, Saturday and Sunday schedules will be identical, running a three-route service (Yellow, Orange, and Blue).

BART has released a factsheet of their 15-step plan to welcome back commuters as the region reopens, which includes sanitation, increased train lengths and frequencies, and personal hygiene guidelines. [Click Here](#) to view it.

[SFMTA:](#)

As of Saturday, January 23rd, only the [following routes](#) are in service:

- J Church
- K Ingleside Bus
- L Taraval Bus
- M Ocean View Bus
- N Judah Bus
- T Third Street
- T Third Street Bus
- 1 California
- 5 Fulton
- 7 Haight-Noriega
- 8 Bayshore
- 8AX Bayshore Express
- 9 San Bruno
- 9R San Bruno Rapid
- 12 Folsom
- 14 Mission
- 14R Mission Rapid
- 15 Bayview Hunters Point Express
- 19 Polk
- 22 Fillmore (new route as of 1/23)
- 24 Divisadero
- 25 Treasure Island
- 27 Bryant
- 28 19th Avenue
- 29 Sunset
- 30 Stockton
- 33 Ashbury-18th
- 37 Corbett
- 38 Geary
- 38R Geary Rapid
- 43 Masonic
- 44 O'Shaughnessy
- 45 Union-Stockton
- 48 Quintara-24th
- 49 Van Ness/Mission
- 54 Felton
- 55 Dogpatch (new route as of 1/23)
- 67 Bernal Heights
- 90 San Bruno Owl
- 91 Owl
- 714 BART Early Bird Shuttle

As of Tuesday, August 25th, Muni Metro service has been suspended due to failures in the overhead wiring and an employee in the system's control center testing positive for COVID-19. Train service is estimated to be suspended until early 2021. Metro buses will serve the routes in the meantime.

On Monday, August 31st, SFMTA approved Revel Transit as a Shared Electric Moped Organization, issuing Revel 432 parking permit stickers to help fill gaps in transportation that would not contribute to traffic congestion or burden transit further. The preliminary service area will include the Haight, Tenderloin, Castro, Mission District, Outer Mission, Cow Hollow, Financial District, Dogpatch, Richmond District, Golden Gate Heights, and Pacific Heights. [Click Here](#) for more information.

Sales of Lifeline passes, Muni-only monthly passes for customers on a limited income, will resume for October 2020. Expired Lifeline passes have been extended to April 2022. [Click Here](#) for more information or to apply.

For paratransit users, SFMTA has announced the [Essential Trip Card](#) program to subsidize seniors and those with disabilities to make essential trips in taxis. The program subsidizes two to three round trips a month at a 80% discount, limited to \$60 worth of taxi service per month per user.

[AC Transit:](#)

Transbay service lines F, NL, O, and 800 continue operation, with many local lines operating on modified schedules.

Additional AC Transit service changes will go into effect Sunday, March 28th. Please see the following for details or [Click Here](#) for more information:

- Minor stop changes on 7, 18, 20, 21, 57, 72, 72M, 72R, 76, 376, 800 lines
- Addition of weekday trip on Line 86
- Service restoration on 604, 605, 606, 680, 682 lines

[Click Here](#) for to view AC Transit's reNEW plan, detailing a commitment to enhanced health and safety protocols.

[Caltrain:](#)

As of Monday, December 14th, weekday train service will run approximately every half hour. [Click here](#) for the timetables.

As of Monday, March 22nd, weekday and weekend timetables have been adjusted to support regional transit connections. [Click Here](#) for more information.

Weekend train service will run approximately every hour. Weekend Baby Bullet express service is discontinued.

Caltrain is currently offering a 20% discount off their monthly passes between April to September. [Click Here](#) for more information.

Golden Gate Transit:

Golden Gate Ferry is currently operating reduced weekday service. Weekend ferry service has been suspended. [Click Here](#) for ferry schedules.

Additional Golden Gate Transit service changes went into effect Sunday, March 14th. [Click Here](#) for more information:

Samtrans:

Please note Samtrans is operating on a non-school day schedule during the weekdays and will not serve stops labeled as “School Days Only”.

Additional Samtrans service changes went into effect Sunday, January 17th. The changes restore some service back to pre-pandemic levels in order to ensure proper social distancing. [Click Here](#) for more information.

SF Bay Ferry:

The following changes are in effect as of June 15th:

- Weekday service on the Alameda/Oakland, Richmond and Vallejo routes
- No service on the Harbor Bay and South San Francisco ferry routes
- No service to Pier 41 on any routes

[Click Here](#) for ferry schedules.

Please check the TMASF Connects [website](#) and the [COVID-19 Updates and Changing Conditions](#) page for more information and for updated versions of distributed materials.