



March 9, 2021

Dear Members,

We hope 2021 is off to a stronger, healthier and happier start for everyone. The team at TMA are excited to bring news to our members.

Late last week the City and County of San Francisco (CCSF) Planning Commission approved a new [TMA SF Connects Work Plan for 2021 – 2030 \(Work Plan\)](#). This approval conjoins the compliance reporting and scheduling for both the TMA SF Connects Commute and Career programs. It also defines the level of regulatory requirement for members at our current level. The Work Plan we developed is broad and expansive to meet future member needs.

The uncertainty of return-to-work schedules, commute trips, and career ramifications is unknown. Our Work Plan was submitted in December 2020. It fully acknowledges uncertainty and offers a commitment to continue member services, staffing, programs and funding continuity. We are also pleased that the vote to approve was unanimous.

I am particularly proud of this Work Plan and presentation to CCSF Planning Commission. Our entire team worked together to create the documents and packages that were submitted – Shirley Lin/Graphic Design and Production, Jeff Lee/Content Development and Jennifer Pollard/Feasibility Analysis.

In December 2020, we also submitted the [TMA SF Connects Annual Status Report](#). This report which includes the commuter survey results from February 2020 were also included in the report. Our activities on behalf of members were approved for 2020 – marking the 30<sup>th</sup> year of consecutive approval of TMA programs.

Links to both documents are included in this letter.

We will be convening the members for our legally required Annual Meeting a bit later in the year. This meeting will be conducted via Zoom and will further detail the upcoming programs as well as the CCSF Planning Commission presentation from last week.

Thank you for your membership. We sincerely hope that all of you, your families and teams are healthy and safe. We are looking forward to brighter and healthier days ahead.

Thank you again,

*Kimberly B. Martinson, CAE*