

## Transit Service Updates

### *Updated December 15<sup>th</sup>, 2020*

Transit agencies have continued to augment service to adhere to a decline in ridership rates as we enter the holiday season. The information below is subject to change and we will continue to update it as we receive more information.

Clipper announced the launch of an 18-month pilot of their [START](#) program in mid-July, which would offer fare discounts on certain transit services for low-income adults between the ages of 19 and 64. Adults with an annual household income of no more than twice the federal poverty level (about \$52,400 for a family of four) are eligible for the Clipper START program, which offers 50% fare discounts on Caltrain, Muni, and Golden Gate Transit and Ferry, and 20% fare discounts on BART. As of November 23<sup>rd</sup>, six additional agencies have joined the program: SF Bay Ferry, SMART, and Marin Transit, which are offering 50% fare discounts; and Petaluma Transit, Santa Rosa Citybus, and Sonoma County Transit, which are offering 20% fare discounts. [Click Here](#) for more information or to apply.

Bay Area transit agencies have collectively developed and released the [Riding Together: Bay Area Healthy Transit Plan](#) to protect the health and safety of transit riders and employees and to standardize best practices and expectations. [Click Here](#) for the complete health and safety plan.

#### **BART:**

Bart's current weekday schedule is 5am-9pm with Saturday and Sunday service from 8am-9pm.

As of Monday, September 14<sup>th</sup>, trains will run in 30-minute intervals unless noted otherwise.

As of Monday, September 14<sup>th</sup>, the Antioch-SFO/Millbrae (Yellow), Richmond-Millbrae (Red), and Berryessa/North San José-Daly City (Green) lines will have 15-minute frequencies during the busiest commute hours on weekdays in each respective line's peak direction of travel. [Click Here](#) for printable PDF's of the new schedule and line-specific timetables.

As of Tuesday, December 15<sup>th</sup>, BART has eliminated the sales of paper BART tickets at Montgomery, Powell, and Civic Center Stations to create a more contactless system in the COVID-19 era. The only fare product available for purchase will be the reusable, reloadable and regionally accepted Clipper Card, but riders will still be able to use paper tickets to enter or exit through fare gates.

BART has released a factsheet of their 15-step plan to welcome back commuters as the region reopens, which includes sanitation, increased train lengths and frequencies, and personal hygiene guidelines. [Click Here](#) to view it.

**SFMTA:**

As of Tuesday, August 25<sup>nd</sup>, only the [following routes](#) are in service:

- J Bus
- K Bus
- L Bus
- M Bus
- N Bus
- T Bus
- 1 California
- 5 Fulton
- 7 Haight-Noriega
- 8 Bayshore
- 9 San Bruno
- 9R San Bruno Rapid
- 12 Folsom
- 14 Mission
- 14R Mission Rapid
- 19 Polk
- 22 Fillmore
- 24 Divisadero
- 25 Treasure Island
- 28 19<sup>th</sup> Avenue
- 29 Sunset
- 30 Stockton
- 37 Corbett
- 38 Geary
- 38R Geary Rapid
- 43 Masonic
- 44 O'Shaughnessy
- 45 Union-Stockton
- 48 Quintara-24<sup>th</sup>
- 49 Van Ness/Mission
- 54 Felton
- 67 Bernal Heights
- 714 BART Early Bird Shuttle

As of Tuesday, August 25<sup>th</sup>, Muni Metro service has been suspended due to failures in the overhead wiring and an employee in the system's control center testing positive for COVID-19. Train service is estimated to be suspended until early 2021. Metro buses will serve the routes in the meantime.

On Monday, August 31<sup>st</sup>, SFMTA approved Revel Transit as a Shared Electric Moped Organization, issuing Revel 432 parking permit stickers to help fill gaps in transportation that would not contribute to traffic congestion or burden transit further. The preliminary service area will include the Haight, Tenderloin, Castro, Mission District, Outer Mission, Cow Hollow, Financial District, Dogpatch, Richmond District, Golden Gate Heights, and Pacific Heights. [Click Here](#) for more information.

Sales of Lifeline passes, Muni-only monthly passes for customers on a limited income, will resume for October 2020. [Click Here](#) for more information or to apply.

For paratransit users, SFMTA has announced the [Essential Trip Card](#) program to subsidize seniors and those with disabilities to make essential trips in taxis.

### **AC Transit:**

Transbay service lines F, NL, O, and 800 continue operation, with many local lines operating on modified schedules.

As of Monday, October 19<sup>th</sup>, AC Transit has resumed fare collection and front-door boarding.

Additional AC Transit service changes will go into effect Sunday, December 20<sup>th</sup>. Please see the following for details or [Click Here](#) for more information:

- Service added for **20, 52, 57, 86 and O** lines
- Revised operation on Line **21**
- Modified schedules on **1T, 6, 10, 12, 14, 18, 28, 33, 40, 41, 51B, 54, 56, 65, 70, 71, 72, 72M, 73, 74, 200, 210, 232, 239, 251, 376, 800, 801, 802, 851, F and NL** lines

[Click Here](#) for to view AC Transit's reNEW plan, detailing a commitment to enhanced health and safety protocols.

### **Caltrain:**

As of Monday, June 15<sup>th</sup>, Caltrain is continuing reduced weekday schedules of 70 trains per day. Local weekday stops between San Jose and San Francisco will be made approximately every hour. [Click here](#) for the timetables.

Baby Bullet trains service continue to be suspended until further notice.

### **Golden Gate Transit:**

Golden Gate Ferry is currently operating reduced weekday service. Weekend ferry service has been suspended. [Click Here](#) for ferry schedules.

Beginning [April 15](#), Golden Gate Transit and Ferry will be limiting passengers and require face masks on board their vehicles.

An increase in Golden Gate Bridge toll rates and Golden Gate Transit Bus/Ferry fares took effect July 1<sup>st</sup>. [Click Here](#) for more information about toll rate increases and [Here](#) for information about bus and ferry fare increases.

Additional Golden Gate Transit service changes will go into effect Sunday, December 13<sup>th</sup>. Please see the following for details or [Click Here](#) for more information:

- Service on route **4 and 18** suspended
- Service on routes **30, 40, 70, 72, and 101** will be reduced
- Service on routes **27, 54, and 72** will be modified for Northbound boarding stops in SF Financial District

#### **Samtrans:**

As of Sunday, August 16<sup>th</sup>, AC Transit has resumed fare collection and front-door boarding. Riders and operators will be required to wear face coverings.

Please note Samtrans is operating on a non-school day schedule during the weekdays and will not serve stops labeled as “School Days Only”.

#### **SF Bay Ferry:**

The following changes are in effect as of June 15<sup>th</sup>:

- Weekday service on the Alameda/Oakland, Richmond and Vallejo routes
- No service on the Harbor Bay and South San Francisco ferry routes
- No service to Pier 41 on any routes

[Click Here](#) for ferry schedules.