

## Transit Service Updates

### *Updated September 10<sup>th</sup>, 2020*

As the shelter-in-place continues, transit agencies have continued to augment service to adhere to a significant decline in ridership rates. The information below is subject to change and we will continue to update it as we receive more information.

Clipper has announced the launch of an 18-month pilot of their START program, which would offer fare discounts on certain transit services for low-income adults between the ages of 19 and 64. Adults with an annual household income of no more than twice the federal poverty level are eligible for the Clipper START program, which offers 50% fare discounts on Caltrain, Muni, and Golden Gate Transit and Ferry, and 20% fare discounts on BART. [Click Here](#) for more information or to apply.

Bay Area transit agencies have collectively developed and released the [Riding Together: Bay Area Healthy Transit Plan](#) to protect the health and safety of transit riders and employees and to standardize best practices and expectations. [Click Here](#) for the complete health and safety plan.

#### **BART:**

Bart's current weekday schedule is 5am-9pm with Saturday and Sunday service from 8am-9pm.

As of Monday, September 14<sup>th</sup>, trains will run in 30-minute intervals unless noted otherwise.

As of Monday, September 14<sup>th</sup>, the Antioch-SFO/Millbrae (Yellow), Richmond-Millbrae (Red), and Berryessa/North San José-Daly City (Green) lines will have 15-minute frequencies during the busiest commute hours on weekdays in each respective line's peak direction of travel. [Click Here](#) for printable PDF's of the new schedule and line-specific timetables.

As of Monday, June 29<sup>th</sup>, BART has eliminated the sales of paper BART tickets at Montgomery and Civic Center Stations to create a more contactless system in the COVID-19 era. The only fare product available for purchase will be the reusable, reloadable and regionally accepted Clipper Card, but riders will still be able to use paper tickets to enter or exit through fare gates.

BART has released a factsheet of their 15-step plan to welcome back commuters as the region reopens, which includes sanitation, increased train lengths and frequencies, and personal hygiene guidelines. [Click Here](#) to view it.

**SFMTA:**

As of Saturday, August 22<sup>nd</sup>, only the following routes are in service:

- 1 California
- 5 Fulton
- 7 Haight-Noriega
- 8 Bayshore
- 9 San Bruno
- 12 Folsom
- 14 Mission
- 14R Mission Rapid
- 19 Polk
- 22 Fillmore
- 24 Divisadero
- 25 Treasure Island
- 28 19<sup>th</sup> Avenue
- 29 Sunset
- 30 Stockton
- 37 Corbett
- 38 Geary
- 38R Geary Rapid
- 43 Masonic
- 44 O'Shaughnessy
- 45 Union-Stockton
- 48 Quintara-24<sup>th</sup>
- 49 Van Ness/Mission
- 54 Felton
- 67 Bernal Heights
- 714 BART Early Bird Shuttle

Muni Metro also resumed service as of August 22<sup>nd</sup>. To cut down on delays and congestion in the tunnel from West Portal to Embarcadero, some routes will temporarily no longer use the tunnel, and the S Shuttle will be reinstated as a subway-only line that travels between West Portal and Embarcadero. Please see below for details.

- J Church: route will be surface-only with service between Balboa Park and Church & Market. [Click Here](#) to learn more.
- LK Taraval-Ingleside: routes will be surface-only and combined, servicing stops between SF Zoo and Balboa Park. Transfer will be required to/from downtown at West Portal. [Click Here](#) to learn more.
  - Route between SF Zoo and Sunset Boulevard will be substituted by the L Bus Construction Shuttle for approximately seven months as related to [L Taraval Improvement Project](#). Express bus service will be available between Sunset Boulevard and West Portal with transfers available to the LK Taraval-Ingleside on 32<sup>nd</sup> Avenue.
- N Judah: full route restored between Ocean Beach (La Playa) and Embarcadero.
- S Shuttle: subway-only line restored with service between West Portal and Embarcadero.
- TM Third-Oceanview: routes will be combined, service will be available between West Portal and Embarcadero.

[Click Here](#) for more information about Muni service expansions.

As of Tuesday, August 25<sup>th</sup>, Muni Metro service has been suspended due to failures in the overhead wiring and an employee in the system's control center testing positive for COVID-19. Train service is estimated to be suspended for several weeks.

On Monday, August 31<sup>st</sup>, SFMTA approved Revel Transit as a Shared Electric Moped Organization, issuing Revel 432 parking permit stickers to help fill gaps in transportation that would not contribute to traffic congestion or burden transit further. The preliminary service area will include the Haight, Tenderloin, Castro, Mission District, Outer Mission, Cow Hollow, Financial District, Dogpatch, Richmond District, Golden Gate Heights, and Pacific Heights. [Click Here](#) for more information.

Street cleaning enforcement resumed Monday, June 15<sup>th</sup>. Residential parking permit enforcement will resume Monday, September 14<sup>th</sup>. [Click Here](#) for more information about street cleaning enforcement protocol, and [Click Here](#) for more information about upcoming residential parking permit enforcement protocol.

Sales of Lifeline passes, Muni-only monthly passes for customers on a limited income, will resume for October 2020. [Click Here](#) for more information or to apply.

For paratransit users, SFMTA has announced the [Essential Trip Card](#) program to subsidize seniors and those with disabilities to make essential trips in taxis.

#### **[AC Transit:](#)**

Transbay service lines F, NL, O, and 800 will continue operation, with many local lines operating on a Sunday schedule. Weekday-only lines for both local and Transbay lines will not be operating.

[Fare payment](#) is **not** required until further notice and rear-door boarding has been implemented.

#### **[Caltrain:](#)**

As of Monday, June 15<sup>th</sup>, Caltrain is continuing reduced weekday schedules of 70 trains per day. Local weekday stops between San Jose and San Francisco will be made approximately every hour. [Click here](#) for the timetables.

Baby Bullet trains service continue to be suspended until further notice.

#### **[Golden Gate Transit:](#)**

Golden Gate Ferry is currently operating reduced weekday service. Weekend ferry service has been suspended. [Click Here](#) for ferry schedules.

Beginning [April 15](#), Golden Gate Transit and Ferry will be limiting passengers and require face masks on board their vehicles.

An increase in Golden Gate Bridge toll rates and Golden Gate Transit Bus/Ferry fares took effect July 1<sup>st</sup>. [Click Here](#) for more information about toll rate increases and [Here](#) for information about bus and ferry fare increases.

Additional Golden Gate Transit service changes will go into effect Sunday, July 12<sup>th</sup>. Please see the following for details or [Click Here](#) for more information:

- Service on routes **2, 8, 38A, 40X, 58, 72X, 74, 76, 92, and 101X** will be suspended
- Service on commute routes **4, 18, 24, 27, 38, 54, and 56X** will be reduced
- The number of **Route 72** trips will be increased to accommodate for changes to Routes 72X, 74, and 76
- Routes **30, 40, 70, and 101** will operate hourly with added half-hourly service during weekday peak trips on Routes 30, 40, and 70
- Suspension of service on routes **4C, 24C, 24X, 25, and 54C** will continue

### [Samtrans:](#)

As of April 26<sup>th</sup>, Samtrans implemented a modified schedule with service reductions on 31 routes. [Click Here](#) for route-by-route information.

Fare will not be required to ride Samtrans and rear-boarding has been implemented on buses. Riders and operators will be required to wear face coverings. Riders needing assistance will still be able to board through the front doors.

Please note Samtrans is operating on a non-school day schedule during the weekdays and will not serve stops labeled as "School Days Only".

### [SF Bay Ferry:](#)

The following changes are in effect as of March 17:

- Reduced weekday service on the Alameda/Oakland and Vallejo routes
- No service on the Harbor Bay and South San Francisco ferry routes
- No weekend service or service to Pier 41 on any routes

Beginning June 15<sup>th</sup>, Richmond route ferry service resumed, and Vallejo ferry service doubled. [Click Here](#) for previews of the schedules.